



July 11th 2020

Greetings!

Well I didn't expect that! But Yippee, we're able to re-open as of Tuesday 14th July!!!

All day yesterday I was ringing everyone, who either had appointments cancelled for July or joined our online waiting list. I managed to speak to the majority of people, but if you were on either of those lists and I didn't get speak to you please check your answer services as I left messages everywhere I could.

Still not found a message? Nevermind, give me a call on 01432 370550 (the salon phone is being diverted to my mobile till next week), any time over the weekend and I'll get you scheduled back in as soon as I can.

If you'd prefer to use the online booking system I shall make that available again as of Monday 13th July, I just want to give as many people as possible on those lists to get in touch before I open it up to everyone else.

Now down to the nitty gritty of coming for an appointment!

THIS IS WHAT WE ASK OF YOU:

- Appointments are to be made in advance (no drop-ins) by phone, email or at the end of each visit
 - Only make an appointment if you have answered No to our health questions :
Do you have a fever?
Do you have a new persistent cough?
Have you noticed a recent change or loss to you sense of smell or taste?
Have you been in contact in the last 14 days with anyone with these symptoms?
 - Please arrive on time, not early.
 - Please wait at the door until the receptionist says it's OK for you to come in. We will place a chair outside for you to use if necessary
 - Please wear a face covering - there will be some in reception if you don't have any
 - Answer the health questions in reception so that we can make a note of your answers on your record card
 - Arrive alone with minimal personal belongings. Anything bought in will have to be kept with you at all times
 - Use hand sanitiser or wash your hands as soon as you enter and as often as necessary during your visit
 - Pay by contact less card where possible. Cash as a last resort. We will not be accepting cheque payments anymore
 - Bring your own drink if needed as we can only provide water in disposable cups if absolutely necessary
 - Leave immediately after your treatment/purchase is completed as the reception area is not for waiting at the moment
- *Please don't laugh at us in all our PPE refinery!!**

Sorry we've had to add a £2 surcharge to all our appointments.

This is to help cover the costs of the extra PPE and safety measures we've had to put in place.

We hope these measures won't last too much longer and then the surcharge will be lifted.

What we can't do right now.....

We are NOT ALLOWED to do any treatments that involve the high risk area in front of the face; so no facial hair removal or facial treatments; no Indian Head Massage; no Make-Up applications; no eyelash treatments.

For now because of the lack of distancing in the salon no finger nail treatments.

We're all really looking forward to seeing you again in the near future.

[Book Online Here from Monday 13th July](#)

Warmest Regards,



Wendy.

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